



EDGE
SYSTEMS L.L.C.



We provide





experience
and resources
that deliver

Edge Systems, L.L.C.



When you're called upon to make a decision about selecting a document management solutions provider, you want to know that the company you choose has the experience and success record to deliver a solution that exceeds your expectations...

For nearly two decades, Edge Systems, L.L.C. has been providing business automation and document management solutions to government and commercial clients. We invite you to review our capabilities. We believe you'll find that we have the experience and resources to deliver a successful document management solution to your enterprise.

Using our IMEDGE® family of Document Management Software and Services, we've automated the tax revenue collection activities of a major Midwestern city, streamlined the professional licensing process for an Eastern state, and replaced a major insurance holding company's paper-based business process with an electronic one. In fact, over the past several years we've provided comprehensive solutions to dozens of clients on schedule, within budget...with no surprises, no excuses.

Our customers trust us to solve their document management problems quickly and effectively. That's because we provide end-to-end solutions – consulting, application development, implementation, and support – eliminating the client headaches associated with coordinating the multiple facets of a document management project. Because we work closely with our clients through every step of the process, expectations are met on schedule, without the customary delays and confusion associated with a multi-vendor approach.



comprehensive solutions, on time, within budget

Summary of Products and Services



Project Management/Business Process Analysis Consulting Services

As Edge Systems migrates clients from paper-based to digital processes, we have the opportunity to provide consulting services in several areas. These areas include developing new workflows, selecting technology solutions, and providing change management solutions.



IMEDGE® Document Management Software

Developed exclusively by Edge Systems, IMEDGE® is a total information resource management solution that provides powerful control over the acquisition, management, and delivery of your company's vital information assets.



Conversion Services

Edge provides in-house conversion planning and consulting services, project management, document preparation, high-speed, high-volume scanning, output to optical or magnetic media, and the pick up and delivery of documents.

Summary of Client Solutions

Client	Solution
Major Midwestern City	Building Permit Application System
Federal Government Agency	Benefits Claims Processing System
Insurance Company	Automated Payment Authorization System
Federal Government Agency	Electronic Records Management System
Eastern State	Professional Licensing System
Major Midwestern City	Tax Form Processing System
Major Midwestern City	Incident Reporting System for Public Safety
Manufacturing Company	Electronic Document Management System

Solutions Delivery

Edge Systems is dedicated to delivering solutions that exceed client expectations. Our solutions are implemented through a participative relationship with the customer. This relationship begins with our comprehensive Business Process Analysis (BPA), which involves analyzing our clients' businesses to identify areas in which process improvement can be obtained through the application of technology.

After the BPA, and when the parameters of the project are understood, the Edge Systems Project Manager works with the client to develop an implementation plan, which is executed by a consortium of Edge and customer individuals.

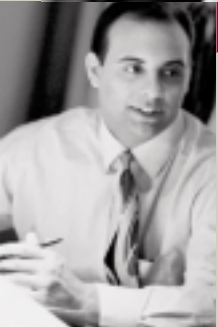
Support

Edge's support program provides our clients with tools and methodologies to keep their systems performing efficiently. Services are specifically tailored to meet the requirements of any end-user organization.



Data Center Services

The data center approach helps our clients avoid system maintenance and upgrade challenges by outsourcing their document management to Edge Systems. This allows our clients to focus on their business requirements while Edge applies its technological expertise and economies of scale to meet those requirements efficiently.



Electronic Records Management

Edge Systems and its strategic partners offer a unique combination of systems expertise and records management consulting for clients considering an electronic records management solution. Services include audits of records management policies and developing successful records management strategies for mitigating litigation risk.



Value-Added Reseller Services

Edge Systems works with a variety of industry-leading partners to bring world-class performance to our customers' solutions. Edge is a Certified Reseller of Sun Microsystems®, Oracle®, and Hewlett-Packard™.



successful results consistently

The Edge Solutions Model

To produce consistently successful results, Edge Systems employs a highly structured approach to address key elements of every client engagement.

IMEDGE®

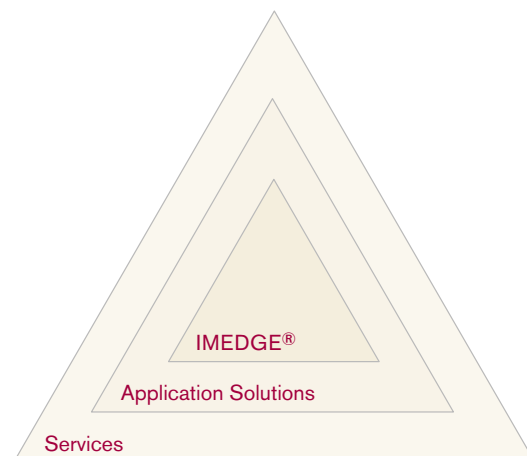
The core of our solution offering is IMEDGE®, a customizable information resource management system that provides powerful content management and workflow features to manage your company's vital information assets.

Application Solutions

Using IMEDGE® as a foundation, we develop solutions to address a range of client needs, from simple storage and retrieval to complex on-line transaction processing. Applications include license and tax processing, permitting applications, Web-based transaction processing, document and records management, and a host of additional solutions for both government and commercial clients.

Services

Edge provides business process analysis and project management consulting services to help our clients achieve their document management goals. Additionally, we offer data center services to securely and reliably host client data, document conversion services, electronic records management consulting, and Value-Added Reseller services for best-in-class hardware and software products.







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